

Hund Haus Kennel (HHK) General Info

- 🐾 If your dog weighs over 45lbs, HHK requires a trial (4-hour) stay. Any dog that shows aggression to people and/or dogs will not be able to stay at HHK. Any dogs that display behaviors, such as jumping against gates, chewing on gates and barking constantly (without stop for over 30 minutes) will not be able to stay at HHK. The trial day is a free, 4-hour service. Please call to schedule a 4 hour time window for your dog's trial day.
- 🐾 HHK is a dog-social environment; dogs play together for long hours. If at any time your dog becomes aggressive, hostile or uncontrollable while attending HHK, we will contact you and request immediate removal of your dog from HHK facility. If dog(s) is not picked-up within 24 hours, HHK will contact Animal Control and have the dog(s) removed at owner's expense. Additionally, owner will be charged a \$500 penalty fee for misrepresentation of dog and a "re-claiming" fee by Animal Control.
- 🐾 HHK requests that you bring your own food, as we do not want to change your dog's diet. Please package food in an airtight, moisture-proof container, or in individual baggies. Please do not bring the entire bag of food if possible.
- 🐾 You are welcome to bring bedding and treats, but bowls are not needed. Leashes are not necessary and can be taken with you. Anything left with your dog should be clearly labeled with your dog's name. Please let us know if your dog destroys bedding.
- 🐾 When you drop off your dog for boarding, please provide written, clear, simple instructions for all food and medications. Please note any unique behavior characteristics and/or personality traits exhibited by your pet.
- 🐾 **HHK requires annual Rabies, Distemper/Parvo/Canine Hepatitis/Leptospirosis and a Bordetella (Kennel Cough) vaccination. All vaccinations must be given at least 2 weeks prior to your dog's visit to HHK for the first time so the vaccine has time to take effect. It is up to you to keep us up to date on your dog's vaccines. HHK will not board your dog without a copy of your current vaccinations' receipt/invoice from your veterinarian.**
- 🐾 All dogs older than eight months are required to be spayed or neutered before coming to HHK. HHK is a social environment, so all dogs must be altered in order to interact with the group.
- 🐾 All collars will be removed from all dogs while at HHK.

Hund Haus Kennel (HHK) Policies and Procedures

1. HHK and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against HHK or its employees, provided that ethical care precautions are followed.
2. All pets are handled or cared for by HHK facility staff without liability on the facility's part for loss or damage from disease, theft, fire, death, escape, injury or harm to persons, other pets or property by said pet, or from other unavoidable causes, due diligence and care having been exercised.
3. The client understands that all pets must have a veterinarian and must be current with all vaccinations. Vaccinations must be given far enough in advance to be effective. HHK requires 2 weeks. We also require vaccinations against kennel cough, which is very common among these facilities. Please provide current, dated vaccination records before or during drop off, or pet(s) will not be admitted.
4. HHK recommends that all pets be treated with a flea, tick and/or heartworm preventative. If fleas are found on a pet, a flea bath will be given at owner's expense.
5. HHK does not diagnose, prognose, or make therapy decisions nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
6. Should any pets become ill or seem to be in need of medical consideration, the facility reserves the right to administer aid and/or use any available vet. Any expenses so incurred shall be paid by the owner of said pet in addition to any fees incurred for services provided at or by the facility. Like humans, dogs pass along illnesses occasionally that are undetectable, as well as hard play that may result in unintentional injuries.
7. The client must express any known aggression problems that the animal has with others pets or people and must be free of any communicable diseases. The pet is being admitted based on client's representation. If at any time your dog becomes

aggressive, hostile or uncontrollable while boarding at HHK, we will contact you and request immediate removal of your dog from HHK facility. If dog(s) is not picked-up within 24 hours, HHK will contact Animal Control and have the dog(s) removed at owner's expense. Additionally, owner will be charged a \$500 penalty fee for misrepresentation of dog and a "re-claiming" fee by Animal Control.

8. The client is solely responsible for any harm caused by their pet to any employees, other pets/owners, or property.

9. The client understands if pet is found to be aggressive or displays behavioral problems that have been misrepresented by client, pet will no longer be allowed at HHK. If pet becomes aggressive, hostile or uncontrollable while boarding at HHK, we will contact you and request immediate removal of your dog from HHK facility. If dog(s) is not picked-up within 24 hours, HHK will contact Animal Control and have the dog(s) removed at owner's expense. Additionally, owner will be charged a \$500 penalty fee for misrepresentation of dog and a "re-claiming" fee by Animal Control.

10. HHK does not accept aggressive dogs.

11. HHK reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.

12. Owner agrees that their pet may be videotaped and/or photographed.

13. HHK is not responsible for any damage to any items you might bring with your dog to our facility. This includes any bedding, bowls, and/or collars.

14. Payment is expected at pick-up and HHK currently accepts checks. In the event of additional unforeseen costs (such as vet fees), payment is expected at close of business pick-up of the completion of services.

15. Boarding cancellations must be received 24 hours prior to scheduled drop off date. All dogs must be picked up at noted times.

16. Any unclaimed pets will be turned over to animal services for re-homing. Any collected re-homing fees will be applied to out-standing, incurred boarding balance.

Hund Haus Kennel (HHK) Veterinarian Release Form

During my absence, HHK will be caring for my pet(s). In the event of an emergency, I authorize you (veterinarian) to administer medical treatment and will be responsible for payment to you (veterinarian) upon my return.

I give HHK permission to transport my pet(s) to the noted veterinarian in the event of an emergency or sickness and receive any information pertaining to my pets in regards to their condition. I also give permission to release the results to HHK. If the noted veterinarian is not available, I authorize HHK to transport my pet(s) to a veterinarian of choice and authorize treatment. If emergency care is needed after regular office hours, my pet(s) may be taken to the nearest Veterinarian Emergency Clinic/Hospital.

I give permission to provide treatment and I will be responsible for all charges upon my return. I agree that HHK is released from all liability related to transportation to and from veterinarian and treatment for sickness or emergency.

Hund Haus Kennel (HHK) Pricing

\$15 a day (Additional pet(s) are \$10 a day).

* HHK day runs 8am of day one to 8am of following day (24 hrs).

I have read all of HHK's policies and procedures and by signing below I verify that I fully understand and agree to the contents of this contract. This agreement will remain valid for all visits unless a new one is signed.

Dog Owner Signature

Date

Hund Haus Kennel Owner Signature

Date